

## FREQUENTLY ASKED QUESTIONS INCOMING STUDENTS

As a general recommendation, you must at all times follow the instructions of Health Authorities and the Spanish Government. Please try to have updated information by checking the following UPO specific web (<https://www.upo.es/spri/vigilancia/virus-medicos>) as often as possible.

We are also thankful that you keep our International Office informed of any change of your situation.

- **How long will the suspension of on-site classes go on?**

Presential teaching is suspended until the 30th March. Nevertheless this will most likely be extended. We will keep you regularly updated.

This does not mean that the semester is suspended. As you know we have moved to online tution. We are making arrangements for a satisfactory solution in case the suspension also includes the examination period.

- **I have decided to suspend my exchange stay at UPO. What should I do?**

Please let the International Office know your decision by sending us a message via our [TIKA Request Manager](#)

We will deliver the corresponding Certificate of Stay with the real mobility period dates. The Transcript of Records will be issued for the courses corresponding to the 1st semester (also in case of anual stays).

Please ask your home university about the impact of this in your grant since UPO does not have competencies in this issue, except for Erasmus+ KA107 students.

Erasmus KA107 students will be treated as cases of force majeure if they decided to interrupt their stays.

- **What does Force Majeure mean?**

The provision of force majeure means that the mobility is interrupted because of an event beyond the participant's control that obliges to suspend the stay. This clause is applied if the stay is shorter than the minimum funded period or the stay has not been started but expenses have been incurred.

- **Can I return to my country during the suspension of presential teaching?**

Yes, the online tuttion tools will allow you follow your courses from anywhere. In this case please contact consular authorities about restrictions to the mobility of citizens.

Since all documents awarding your stay are issued electronically, this situation will not affect the justification of the mobility.

- **My query has not been answered. How can I contact the International Office (Área de Relaciones Internacionales y Cooperación -ARIC-)?**

Preferably via [TIKA Request Manager](#)

You can also reach us by telephone: (+34) 95 434 93 72 - (+34) 95 434 93 98